

Stay Notified, Go Paperless

KPUD email subscription can keep you in the loop

Have you ever wondered when Klickitat PUD would be able to email you about your bill? Are you interested in going paperless?

If you answered yes to either of these questions, you need to sign up for an email notification subscription. Klickitat PUD can notify you via email when changes occur on your account.

There are different types of notifications you can receive by email:

- Bill notification: notifies you when your bill is available to view online.
- Payment received notification: notifies you when a payment is received.
- Payment due soon notification: notifies you when a payment is due soon.
- Payment due now notification: notifies you when a payment is due now.
- Account delinquent notification: notifies you when the account has become delinquent.

You also can discontinue receiving a paper bill and sign up to receive only an email notification of your statement.

There are a few examples of when an email notification subscription could benefit you.

- Would you like a family member to be notified when your KPUD bill has been issued or if your account ever becomes delinquent?
- Are you a snowbird who would like to be notified when your bill has been issued?
- Are you letting a renter keep the utility bill in your name and would like to be notified when a payment has been made?
- Are you concerned about an elderly parent and would like to be notified if their account becomes delinquent?

If you would like to enroll, sign up online at www.online.klickitapud.com or call us at (800) 548-8357. ■



We Need Your Phone Number

Help us help you by keeping your contact information current with Klickitat PUD.

Occasionally a situation arises where we need to get in touch with you. For example, there are times we need to shut off your power for a planned outage. We attempt to contact every affected customer. Or we may notice an issue with your meter reading that could result in an inaccurate bill.

We hope to provide you with a high level of service and inform you of such issues. However, if we do not have your current contact information, we may not be able to reach you.

If you believe KPUD may not have your current phone number, mailing address or email address, please give us a call at (800) 548-8357 or (509) 773-5891.

You may also log in to your online account at www.klickitapud.com and update this information. ■

